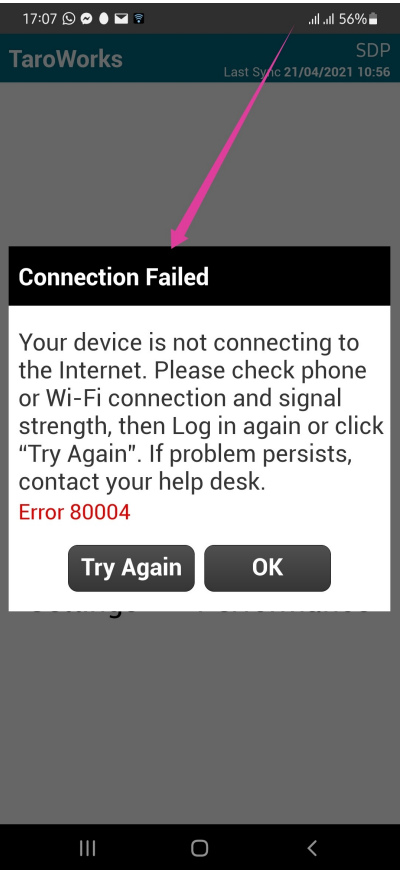


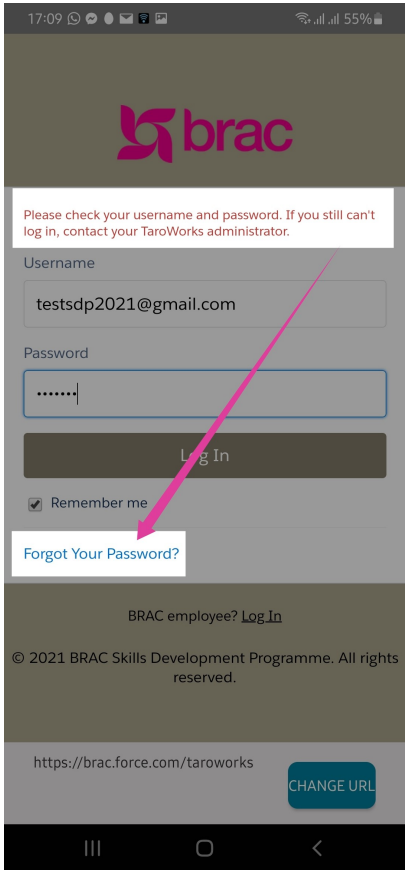
# Common Troubleshooting

TaroWorks 在连接过程中，如果提示“Connection Failed”，请检查手机网络设置，确保手机已连接到互联网。

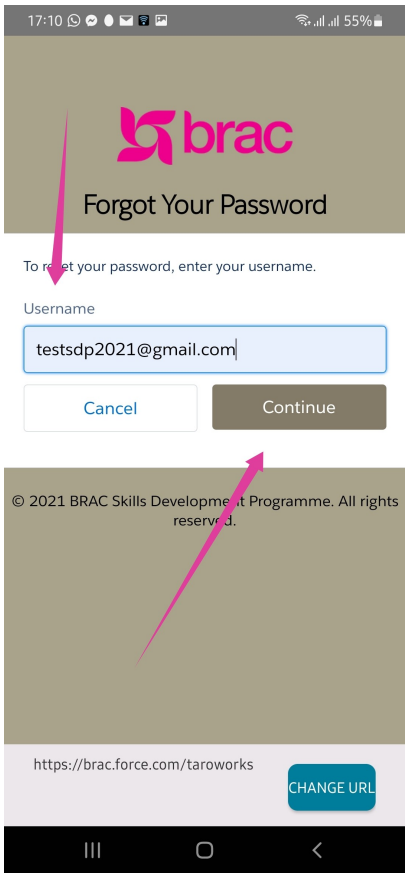
**Connection Failed:** 您的设备无法连接到互联网。请检查手机或 Wi-Fi 连接和信号强度，然后再次登录或单击“Try Again”。如果问题仍然存在，请联系您的帮助台。



**Login Failed:** 您的设备无法连接到 TaroWorks。请检查手机网络设置，确保手机已连接到互联网。

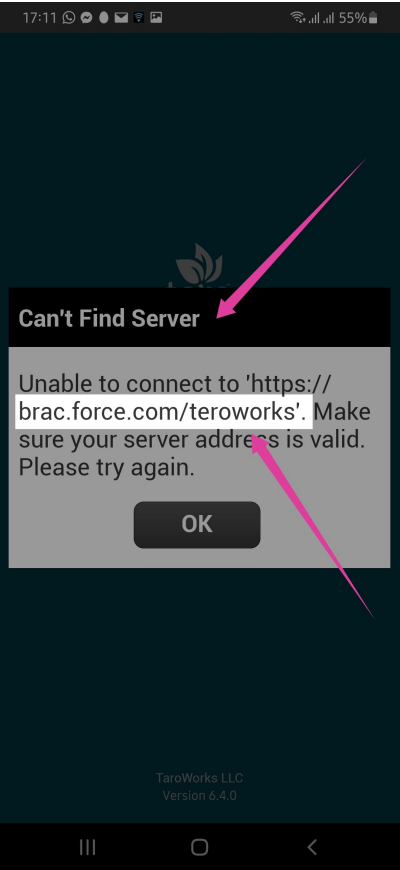


Click on the "Forgot Your Password?" link. The "Forgot Your Password?" screen will appear. Enter your Username in the "Username" field.



**Can't Find Server:** If you cannot find the TaroWorks Community URL, you can find the Community URL by clicking on the "CHANGE URL" button at the bottom of the screen.

TaroWorks Community URL brac.f



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