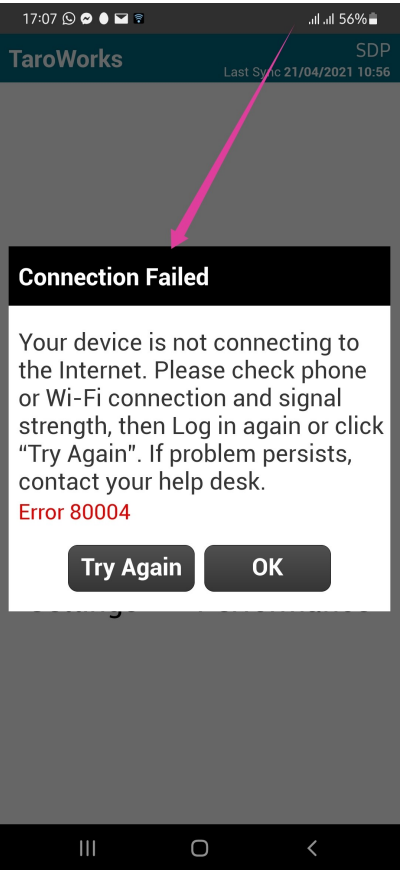


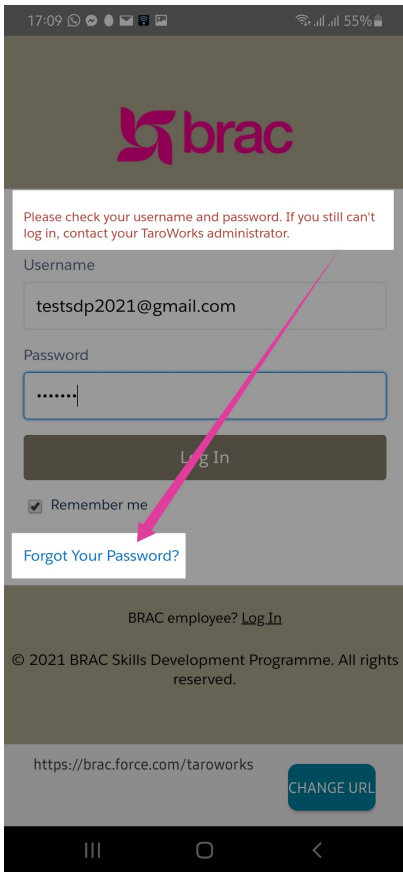
Common Troubleshooting

TaroWorks 在连接设备时，如果提示“Connection Failed”，请检查设备是否已正确连接到互联网。

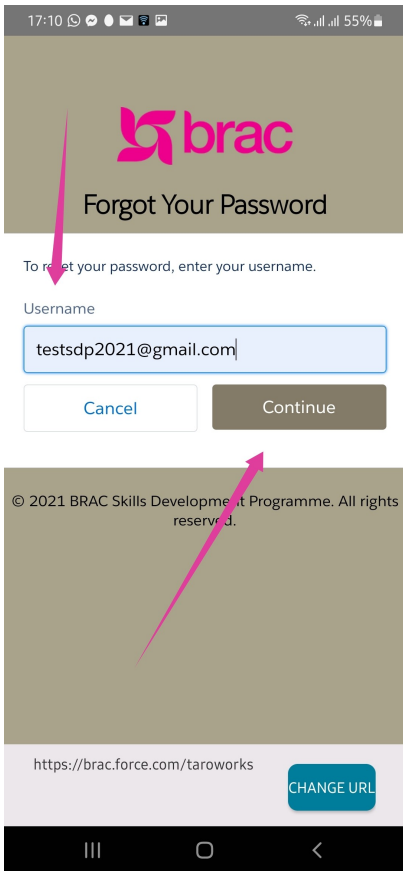
Connection Failed: 您的设备无法连接到互联网。请检查手机的电话或 Wi-Fi 连接和信号强度，然后再次登录或单击“重试”。如果问题仍然存在，请联系您的帮助台。



Login Failed: 您的设备无法连接到 TaroWorks。请检查设备的网络设置，确保设备已正确连接到互联网。

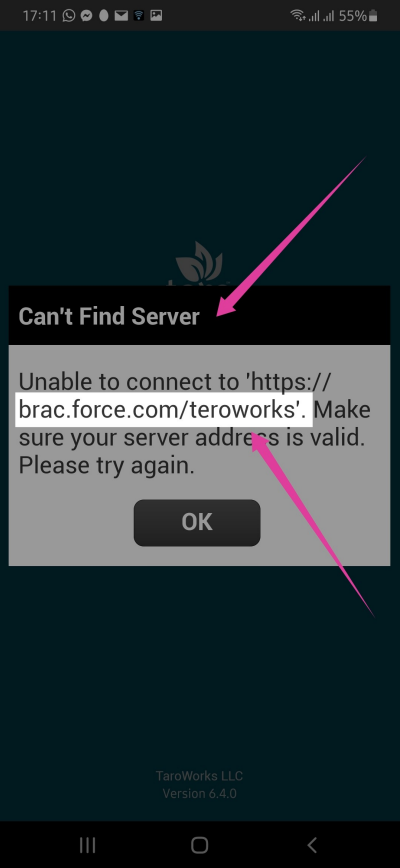


Click on the "Forgot Your Password?" link. The page will redirect to the password reset page. The "Forgot Your Password" page shows the BRAC logo and the text "Forgot Your Password". Below this, it says "To reset your password, enter your username." There is a "Username" field containing "testsdp2021@gmail.com". There are "Cancel" and "Continue" buttons. A pink arrow points from the "Continue" button to the next screenshot.



Can't Find Server: If you are unable to find the TaroWorks server, you can use the Community URL. The Community URL is 'https://brac.force.com/taroworks'. You can click on the 'CHANGE URL' button to update the URL.

TaroWorks Community URL brac.f



Revision #3
Created 28 March 2021 10:12:09 by T4D Admin
Updated 21 April 2021 15:18:15 by T4D Admin